



Let's go further



DIVERSITY & NON-DISCRIMINATION POLICY



INTRODUCTION

The overall aspiration with this policy is to describe EGs commitment to Diversity and Non-discrimination, including our ambition to create and maintain a work environment for all employees, that is inclusive and free from any kind of discrimination.

The policy is based on our obligations in applicable national laws, International Human Rights Law, the UN Guiding Principles on Business and Human Rights, principle 6 and on the ten principles of the UN Global Compact.

With the policy, we wish to contribute to a healthy and safe working environment, in which all employees of EG thrive and feel secure. For preventative reasons and to contribute to a good tone of communication, it is important to EG to establish staff policy guidelines on sexual harassment.

APPLICABILITY

The policy applies to all employees and consultants and/or contracting staff working in EG. Please see the list of legal entities in the EG Group on <https://global.eg.dk/companies>

DEFINITIONS

In this section a couple of key definitions, which will help to clarify the meaning of this policy, will be presented. Other terms and definitions can be found in the appendix, in section 7.

In this policy "EG" shall also be referred to as the company.

Diversity

The range of human differences, including but not limited to gender, transgender identity or expression, ethnicity, religion, disability, sexual orientation and age.

Discrimination

Any less favourable treatment or differential treatment or when a person's dignity is violated based on factors other than job experiences, competencies and skills. This includes, but are not limited to racial and ethnic origin, colour, sex, sexual orientation, gender identity, disability, age, religion, political opinion, national extraction or social origin.

Harassment

Harassment is a form of discrimination. In general, there are three types of harassments:

- 1. Harassment of improper behaviour** includes advances, requests, and other physical, verbal or non-verbal misconduct that are related to a person's race, gender, transgender identity or expression, ethnicity, religion, disability, sexual orientation and age or other. Harassment can involve one or multiple incidents, and can cause a person to feel offended, humiliated, or intimidated. It may take the form of deliberate insults, physical threat or abuse, unsubstantiated complaints, continued interference of personal workspace, display of offensive material, exclusion from work communication, and intrusion into personal life.
- 2. Sexual harassment** includes unwanted sexual or romantic proposals, inappropriate jokes or comments about sexual activities.

3. **Digital harassment** includes improper behaviour and sexual harassment in digital spaces, such as offensive comments, sharing of inappropriate content, or any behaviour that creates a hostile online environment for employees.

Victimization

Victimization are all acts that are directed to one or several individuals and are of an offensive character, for example bullying, being moved to a position with lower responsibilities without objective reasons for it, insults and withholding of information.

DIVERSITY & NON-DISCRIMINATION AT EG

Respect for human rights is fundamental within EG and for several years we have been committing ourselves to the UN Global Compact. You can read more about this in our UN Global Compact Communication on Progress [here](#).

Within the UN Global Compact, principle 6 is about eliminating discrimination with respect to employment and occupation. We believe this is important, not only from a legal perspective, but also from a business perspective.

We are convinced that diversity and non-discrimination make us stronger - differences give us access to more perspectives, which give us the creative fuel to create something better for our customers as well as to create a better working environment.

A prerequisite for diversity is an inclusive culture. Therefore, we strive to create an environment where discrimination does not exist and where each of us feel respected, included, can thrive and unlock our full potential.

IN EG DIVERSITY AND NON-DISCRIMINATION MEANS, THAT WE:

- Embrace workforce diversity with regards to e.g. gender, transgender identity or expression, ethnicity, religion, disability, sexual orientation, age and other attributes who makes us who we are;
- Value a diversity of perspectives – leveraging the diverse personalities, thinking, skills, experience and working styles of our employees, customers and other stakeholders;
- Treat every employee with respect and dignity and having a zero-tolerance attitude to discrimination, harassment or victimization of any kind;
- Build a flexible organization – providing opportunities for work arrangements that accommodate the diverse needs of individuals at different career and life stages;
- Seek to achieve higher standards than the minimum set out in legislation and proactively encourage a culture that supports diversity and equal opportunities.

APPLICATION OF THE DIVERSITY & NON-DISCRIMINATION POLICY TO

Working environment/workforce culture

We strive to have a work environment and a workforce culture that provide equal opportunities for everyone to thrive and do their best. From a physical perspective we want to offer employees a safe work environment with equal access to facilities, tools and equipment. From a social perspective we want everyone to feel welcome and listened to. We also want our work environment to be completely

free from discrimination, harassment and victimization, by having a zero-tolerance attitude and acting promptly when needed.

Recruitment and selection

We want to attract the best people with different perspectives, in order to contribute to better business results. To succeed with this, we must select candidates from the widest possible talent pool. This can only be possible with an unbiased recruitment process with a competency-based approach, where competences relevant for the position count – not gender, age etc.

When making the final selection in a recruitment process, we seek to have final candidates who are diverse. It is not always possible, but important to strive for.

When recruiting leaders in general, and to the executive leader team in particular, at least two candidates from an underrepresented gender and/or group shall be considered.

Training and career development

Training is important to improve performance in job as well as to prepare employees for their next step. We want to offer all employees within EG equal access to training and career development. To achieve this, all employees are entitled to continuous GROW conversations, where the employees' performance, development needs and career wishes are discussed.

We also strive to ensure a gender balance – both in training activities as well as in succession plans.

Reward and recognition

EG wants to ensure that we pay equal pay for equal work. Accordingly, endeavours are made to ensure that employees are offered the same benefit scheme within each group (eg by country or group of employees covered by CBA). Any salary increases will primarily be based on performance, but also always complying with the provisions of any applicable CBA.

Opportunity to combine private and working life

We are all at different stages in our lives and careers and no matter where we are, it should be possible to combine private and working life. Therefore, we strive to offer equal opportunities for flexible work arrangements as long as it supports both business and individual needs.

We also encourage parental leave to employees who become/are parents and make sure to follow applicable rules in each country regarding parental benefit.

OUR OBJECTIVES FOR DIVERSITY & NON-DISCRIMINATION

We have targets for each of the ten principles within UN's Global Compact, and among these our diversity and non-discrimination targets can be found. Data regarding diversity can be difficult as well as prohibited to collect and measure, and therefore our objectives focus on what we can collect and measure:

1. As a workplace, we strive to exceed the gender balance within the IT industry

We want both men and women to work within EG. We strive to have a more equal gender balance than the industry in general.

2. Equal opportunities for leadership at all levels for men and women

We want both men and women to be leaders within EG. The gender balance in leadership positions, at all levels, should reflect the overall gender balance within the company. We also want both genders represented in the board.

3. We will pay our employees equal salaries for equal work regardless of gender

Salaries within EG may be individual and differentiated, but always justified. We are committed to ensuring that we have equal pay for equal work, which may, eg, be differentiated by roles and competence levels.

4. We want a workplace free from discrimination, harassment and victimization

The number of annually reported incidents in relation to discrimination, harassment and victimization shall be zero.

DIVERSITY AND NON-DISCRIMINATION ON THE AGENDA

Follow up on objectives

To make sure we are moving in the right direction, we measure and follow up on diversity and non-discrimination metrics. The results and actions will be published at Microsoft Viva Engage, at least once a year.

In addition, all managers within EG will have access to reports, where gender diversity metrics are included.

Continuous focus

To ensure a long-term sustainable focus on diversity and non-discrimination, we continuously incorporate diversity and non-discrimination perspectives into key HR processes throughout the employee lifecycle, e.g. talent acquisition, talent management and leadership development.

RESPONSIBILITY & COMPLIANCE

WE ARE ALL RESPONSIBLE

All employees within EG must respect and contribute to diversity and non-discrimination.

Common responsibility

- Know, understand and comply with this policy.
- Report any breach of this policy to the nearest manager or HR.

Manager responsibility

Additionally, all managers within EG have an extra responsibility for diversity and non-discrimination activities, which include, but are not limited to:

- Ensure employee related decisions are free from discrimination.
- Mitigate potential unconscious bias in employment decisions, career development decisions etc.
- Role-model inclusive behaviour.
- Report misconduct or breaches of this policy to HR.
- Ensure that employees who report any misconduct or breach to this policy are not victimized for doing so.
- Be aware that, even if EG is welcoming a wide range of relationships within the company, romantic relationships, family relationships or other close relationships between managers and anyone in their reporting line are prohibited. Managers who have or enter into such a relationship with an

employee in their reporting line must disclose the relationship to HR, who will recommend steps to resolve the matter appropriately.

Responsibility of anyone being accused

- When receiving feedback on own inappropriate behaviour – immediately stop that behaviour.
- Contact nearest manager or HR, to discuss the feedback and behaviour.
- Cooperate in investigation processes.

Responsibility of anyone experience being treated unfairly

- When feeling discriminated or harassed - if possible make clear this is not accepted.
- Report any experienced misconduct or breach of this policy to your manager or HR.
- Cooperate in investigation processes.

EG's responsibility in cases of digital harassment

In the event of an EG employee being victim of digital harassment, EG is responsible for:

- Providing help and support to the employee
- Help document and ensure digital evidence
- Technical assistance to stop and remove the harassment digitally
- Report the incident – as employer
- Help take contact to applicable insurance and aid
- Help contact lawyer if needed

REPORTING INCIDENTS

Employees who believe they have been subject to harassment or discrimination exercised by colleagues, managers or other EG worker staff, business partners or customers and any witnesses of the harassment or discrimination should discuss their concerns with their manager, local HR Business Partner and/or HR Director. Managers receiving a report of misconduct or breach should always report to HR.

All incident reports should, if possible, be in writing. If this is not possible, HR will make a report. Any documentation of an incident will be deleted when investigation and follow up has been completed.

There is always a possibility to report anonymously through EGs whistleblower system. Please see more information in the Whistleblower Scheme.

INVESTIGATION OF AN INCIDENT

After the incident is reported to HR, the following steps shall be taken:

1. HR should immediately investigate the incident to determine its severity. In severe cases, a third party may be brought in upon request for mediation or investigation
2. If necessary, the involved parties shall be released from work duties during the investigation
3. HR shall determine the appropriate disciplinary action(s).
4. Upon completion of the investigation, HR shall summon the involved parties for either individual or group meetings depending on the case
5. HR will implement and follow-up the disciplinary actions

NON-COMPLIANCE CONSEQUENCES

Breach or non-compliance with this policy may lead to breach of the employment contract with the company. This may therefore have consequences for your employment with the company in the form of disciplinary sanctions or termination of employment.

COMPLIANCE PRINCIPLES

- Any reported misconduct or breach to this policy will be handled promptly.
- Retaliation against anyone reporting an incident in good faith is strictly prohibited.
- Any employee who believe they have been victims of conduct prohibited by this policy will be treated with respect and can be entitled to external aid during and after the investigation process.
- Any employee accused of inappropriate behaviour will be treated with respect.

HEALTH PROMOTION

EG has several different country-specific offers in connection with health and stress - depending on the needs of the individual employee. We offer both treatment and prevention. We refer to the applicable insurance in the respective countries on our Intranet [here](#).

RELATED POLICIES AND SOPS

RELATED POLICIES	
Whistleblower Scheme	Anti-corruption Policy
ESG Policy	Health and Safety Policy
EG Code of Conduct - Workers	

APPENDIX

DEFINITIONS

TERMINOLOGY	DEFINITION
Competency-based recruitment	A method used in recruitment processes to ensure focus on relevant and requested competencies, and to keep those in mind throughout the whole recruitment process to prevent focus on irrelevant attributes.
Inclusion	The achievement of a work environment in which all individuals are treated fairly and respectfully, have equal access to opportunities and resources, and can contribute fully to the organization's success.
Unbiased	Being fair and objective, not favoring or treat someone unfair.

Underrepresented group

A group that is less represented in a subset, e.g. a company, than in the general population. This can refer to gender, transgender identity or expression, ethnicity, religion, disability, sexual orientation and age.