

Monitoring GPS EG Fleet sub-processors

This list contains an overview of the sub-processors that EG uses in connection with the delivery of Monitoring GPS EG Fleet.

Some sub-processors are used exclusively for the provision of elective services. Whether these sub-processors are used thus depends on the individual customer's individual services.

Last updated: 18.03.2025

NAME	ORG. ID.	ADDRESS	DESCRIPTION OF PROCESSING	TRANSFER TO THIRD COUNTRIES
Holte AS	982 506 395 H	Hoffsveien 4, 0275 Oslo	Software supplier. This includes development, testing and technical support.	No
Cygate AB	5556549-8952	Tullhusgatan 1B, 652 25 Karlstad	Hosting	No
Microsoft Corporation	DU81466849	One Microsoft Way Redmond WA 98056 USA	Microsoft stores data generated by the controller in the IT system and the cloud, such as reports and images.	Yes, see special terms
<i>Sub-processors to Microsoft Corporation (see special terms)</i>				
Google, Firebase		Google LLC, 1600 Amphitheatre Parkway, Mountain View, California 94043 USA	Push notifications	Yes, see special terms
<i>Sub-processors to Google, Firebase (see special terms)</i>				
EG Danmark A/S	84667811	Lautrupvang 24 2750 Ballerup, Danmark	HR, IT, Service, Infrastructure	No
<i>Sub-processors to EG Danmark A/S</i>				
Twilio (Sendgrid)	53723673	375 Beale Street, Suite 300, San Francisco 04105	Emails and email notifications.	Yes, see special terms
team.blue Denmark A/S	DK29412006	Højvangen 7, 8660 Skanderborg, Denmark	Hosting of servers and data, backup	No
<i>Sub-processors to team.blue A/S</i>				
Ping IT A/S	DK34471967	Vandmanden 24, 9200 Aalborg SV, Denmark	Secure destruction of hardware	No

B4Restore A/S	DK27719945	Åhave Parkvej 31, 8260 Viby J, Denmark	Hybrid "storage" and "backup" solutions for safe storage and back-up of data	No
Sinch Denmark ApS	26361710	Fruebjergvej 3 2100 København Ø Denmark	Distribution of SMS messages	No
<i>Sub-processors to Sinch Denmark ApS</i>				
Sentia (frm. Netgroup)	DK10008123	Lyskær 3A, 2730 Herlev, Denmark	Private cloud hosting and co- location of hardware	No
Sinch SE	DU554782461	Lindhagensgatan 74, 112 18 Stockholm, Sweden	Message delivery to rest of world, Service desk, CRM	No
TopCall ApS	DK37135267	Axeltorv 8, 4700 Næstved, Danmark	Customer Service phone calls	No
Tyntec GmbH	DU333272644	Hofmannstrasse 25 – 27, 81379 Munich, Tyskland	Message delivery to rest of world	No
MessageCloud Limited	DU223782677	15 Billacombe Road, PL9 7HX Plymouth, United Kingdom	Message delivery to UK and Ireland	The European Commission has made an adequacy decision on U.K.
EG India Private Limited	CRN U72200KA20 04PTC034845	Mangalore, India	Testing, development and support	Yes, see special terms

Approved sub-processors with special terms

The following sub-processors are used for the processing with the special terms listed:

Cygate AB

Tullhusgatan 1B,
652 25 Karlstad Sverige

Cygate AB notify their data processors 30 days before any new sub-processors are put into use. The data processor will therefore notify the data controller as soon as possible after receiving notification from Cygate AB.

This procedure replaces, as far as Cygate AB's sub-processors are concerned, the one described in Appendix B, point B.2.

Microsoft Corporation

One Microsoft Way
Redmond
WA 98056
USA

As Microsoft Corporation is located in a third country, the European Commission's Standard Contractual Clauses are used as a valid transfer tool. The European Commission's Standard Contractual Provisions have thus been entered into by the data processor with Microsoft Corporation on behalf of the data controller.

The European Commission's Standard Contractual Clauses with Microsoft Corporation states that Microsoft Corporation is entitled to use and replace additional sub-processors. These sub-processors are described in Microsoft's list of sub-processors and can be found here:

<https://servicetrust.microsoft.com/DocumentPage/aead9e68-1190-4d90-ad93-36418de5c594>

In the data processing agreement with Microsoft, it is stated that Microsoft gives a notice 6 months before any new sub-processors are taken into use. This is done by Microsoft updating the above list and the Data Controller must do the following to be notified:

1. Go to the homepage: <https://servicetrust.microsoft.com/ViewPage/PrivacyDataP>
2. Find the document titled "Microsoft General – Online Services Subprocessors List"
3. Press "Save to library"
4. Log in to your Microsoft account
5. Press "Yes" to receive email notifications
6. Enter your e-mail address and specify how often you want to receive notifications, press "Save"

This procedure replaces, as far as Microsoft's sub-processors are concerned, the one described in Appendix B, point B.2.

Twilio (Sendgrid)

75 Beale Street, Suite 300,
San Francisco
04105 USA

As Twilio (Sendgrid) is located in a third country, the EU Commission's Standard Contractual Provisions are used as a valid transfer basis.

It is stated in the EU Commission's Standard Contract Regulations with Twilio (Sendgrid) that Twilio (Sendgrid) is entitled to use and replace additional sub-processors. These sub-processors are described in Twilio (Sendgrid) 's list of sub-processors and can be found here:

<https://www.twilio.com/legal/sub-processors>

It is also stated that Twilio (Sendgrid) gives a notice of minimum 10 days before any new sub-processors are put into use. This happens when Twilio (Sendgrid) updates the above list and the data controller must do the following to receive notification of this:

- To subscribe to notifications about new sub-processors, fill out the form in this link: <https://www.twilio.com/legal/sub-processors/updates>

- Fill in the e-mail address to which updates are to be sent, as well as the current company name.
- Tick the "Twilio and SendGrid Infrastructure" box and select the "Send" button.

This procedure replaces, as far as Twilio (Sendgrid)'s sub-processors are concerned, the one described in Appendix B, point B.2.

Google LLC (Firebase)

1600 Amphitheatre Parkway
Mountain View,
California 94043 USA

As Google LLC (Firebase) is located in a third country, the EU Commission's Standard Contractual Provisions are used as a valid transfer basis.

It is stated in the EU Commission's Standard Contract Regulations with Google LLC (Firebase) that Google LLC (Firebase) is entitled to use and replace additional sub-processors. These sub-processors are described in Google LLC (Firebase) 's list of sub-processors and can be found here:

<https://firebase.google.com/terms/subprocessors>

Many Firebase functions are tightly integrated with Google Cloud Platform where sub-processors are identified here: <https://cloud.google.com/terms/subprocessors>

It is also stated that Google LLC (Firebase) gives a notice of minimum 30 days before any new sub-processors are put into use. The data processor will therefore notify the data controller as soon as possible after receiving notification from Google LLC (Firebase).

This procedure replaces, as far as Google LLC (Firebase)'s sub-processors are concerned, the one described in Appendix B, point B.2.

EG India Private Limited

3rd and 4th floor, Citadel Mindspace,
Airport Rd, Yeyyadi Mangaluru -575008,
Karnataka, Wkwrk,
India

As EG India Private Limited is located in a third country, the European Commission's Standard Contractual Clauses are used as a valid transfer basis. The European Commission's Standard Contractual Clauses are therefore entered into by the data processor on behalf of the data controller with EG India Private Limited.