

EG Retail – Sub-processors

This list contains an overview of the sub-processors that EG uses in connection with the delivery of EG Retail AS solutions.

Some sub-processors are used exclusively for the provision of elective services. Whether these sub-processors are used thus depends on the individual customer's individual services.

Last updated: 03.08.2023

NAME	Org. ID.	ADDRESS	DESCRIPTION OF PROCESSING	TRANSFER TO THIRD COUNTRIES
EG Danmark A/S	DK84667811	Lautrupvang 24, 2750 Ballerup, Denmark	HR, IT, Service, Infrastructure	No
EG Retail AB	CRN 556 484-9965	Fredsgatan 3, S-411 07 Göteborg Sweden	IT-support	No
EGDK India Private Limited	CRN U72200KA2004PTC034845	Ajanta Business Center, Ground Floor, Bejai-Kapikad Road, Karnataka 575004, Mangalore India	Development of the solution	Yes
Verifone Norway AS	NO861 219232	Østre Aker vei 24, 0581 Oslo, Norge	Bankt terminal solution. Only relevant if customer uses the bank terminal solution via EG Retail.	No
Nets Danmark A/S	DK20016175	Klausdalsbrovej 601, 2750 Ballerup, Denmark	Bankt terminal solution. Only relevant if customer uses the bank terminal solution via EG Retail.	No
<i>Sub-processors to Nets Danmark A/S</i>				
IBM Danmark ApS	65305216	Kongevejen 495B 2840 Holte Denmark	Operation of systems	No
IBM Polska Sp. z.o.o.		Muchoborska 8 54-424 Wrocław Poland	Operation of systems (subcontractor to	No

			IBM Danmark ApS)	
IBM Czech Republic		BrnoTechnicka 21 616 00 Brno CZ	Operation of systems (subcontractor to IBM Danmark ApS)	No
Larsen & Toubro Infotech Ltd	11-104693	Saki Vihar Road Powai 400 072 Mumbai India	Monitoring, maintenance and developing of systems	Yes
Larsen & Toubro Infotech Ltd (Side branch in Finland)	2206233-3	Kone Bldg. Keilasatama 3 02150 Espoo Finland	Application management, IT operations, incident and problem management	No
Microsoft Ireland Operations Ltd.(Azure)	VAT-no.: IE8256796	South County Business Park Leopardstown 18 D18 P521 Dublin Ireland	Hosting <i>Only relevant if customer uses Microsoft cloud solution</i>	Yes
<i>Sub-processors to Microsoft Ireland Operations Ltd – See more under "Approved sub-processors with special terms"</i>				
Advania Norge AS (Visolit)	NO977249287	Pilestredet 3, 166 Oslo Norway	<i>Hosting</i> <i>Only relevant if customer uses Visolit as hosting provider</i>	No

Approved sub-processors with special terms.

The following sub-processors are used for the processing with the specified special terms:

Microsoft Corporation
En Microsoft Way Redmond
WA 98 056
USA

As Microsoft Corporation is located in a third country, the European Commission's Standard Contractual Clauses are used as a valid transfer basis. The European Commission's Standard Contractual Clauses are therefore entered into by the data processor on behalf of the data controller with Microsoft Corporation.

The European Commission's Standard Contractual Clauses with Microsoft Corporation states that Microsoft Corporation is entitled to use and replace additional sub-processors. These sub-processors are listed in Microsoft's list of sub-processors and can be found here: <https://servicetrust.microsoft.com/DocumentPage/aead9e68-1190-4d90-ad93-36418de5c594>

Microsoft's data processing agreement provides for a notice period of 6 months before any new sub-processors are used. This is done by Microsoft updating the above list and the data controller must do the following to be notified:

1. Go to the website: <https://servicetrust.microsoft.com/ViewPage/PrivacyDataProtection>



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2. Find the document titled "Microsoft General - Online Services Subprocessors List"
3. Check the box () next to the title of the document.
4. Click "Save to library".
5. Log in to your Microsoft account.
6. Click "Yes" to receive serial updates.
7. Enter your email address, specify how often you want updates, and click "Save".