

## Xellent – Sub-processors

This list contains an overview of the sub-processors EG uses in connection with the delivery of Xellent365.

Certain sub-processors are used exclusively for the delivery of optional services. Whether these sub-processors are used thus depends on the individual customer's agreed services.

Latest update: 23.06.2023

NAME	ORGANIZATION NUMBER	ADDRESS	DESCRIPTION OF PROCESSING	THIRD COUNTRY TRANSFER
Microsoft Ireland Operations Ltd	IE8256796	South County Business Park, Leopardstown, Dublin 18 D18 P521 , D18 P521, Dublin, IE	Hosting services, cloud solution. Only relevant if the customer receives the service	Yes
<i>Sub-processors to Microsoft Ireland Operations Ltd – Se underdatabehandlere med særlige vilkår</i>				
Postnord Strålfors A/S	DK10068657	Hedegaardsvej 88, 2300, København S, DK	Receipt and delivery of data for e-Boks/digital printing Only relevant if the customer receives the service.	No
EG Danmark A/S	DK84667811	Lautrupvang 24, 2750 Ballerup, DK	HR, IT, Service, Infrastructure	No
Cepheo Danmark A/S	DK43117246	Paulas Passage 1, 1799, København V, DK	Technical support, update and maintenance. Only relevant if the customer receives the service.	No
Cloud Agility A/S	DK41230045	Agerhatten 25, 5220, Odense SØ,DK	Daily support and task solving for EG Utility customers of the Dynamics AX / Dynamics365 Finance & Operation	No
Nets Denmark A/S	DK20016175	Klausdalsbrovej 601, 2750, Ballerup, DK	Receipt and delivery of data for E-box/digital printing Only relevant if the customer receives the service	No
B4Restore A/S	DK27719945	Åhave Parkvej 31, 8260, Viby J, DK	Backup of servers and data	No
team.blue Denmark A/S	DK29412006	Højvangen 4, 8660, Skanderborg, DK	Hosting of servers and data, backup	No
<i>Sub-processors to Postnord Strålfors A/S</i>				

Postnord Strålfors AB	SE556102-9843	Helsingborgvägen 20, 341 33, Ljungby, SE	Receipt and delivery of data for E-box/digital printing	No
e-Boks Group A/S	DK41015918	Hans Bekkevolds Alle 7, 2900, Hellerup, DK	Receipt and delivery of data for E-box/digital printing	No
Joisto Quertum PL z.o.o	DUNS850928098	Panska 73, 00-834, Warszawa, PL	Receipt and delivery of data for E-box/digital printing	No
<i>Sub-processors to Nets Denmark A/S</i>				
Andvord Grafisk AS	NO910235915	Brennaveien 20, 1341, Haga, NO	Back-up site for printing and enveloping letters and messages in the event of disaster events	No
Cygate AB	SE556549-8952	Box 4045, 169 04, Solna, SE	Back-up site for file reception in the event of disaster events	No
Postnord Danmark	DK26663903	Hedegaardsvej 88, 2300, København, DK	Sending out letters	No
Parajett AB	SE556006-8974	Stenorsvägen 44, 261 41, Landskrona, SE	Printing, Enveloping and Shipping	No
<i>Sub-processors to team.blue Denmark A/S</i>				
PING IT A/S	DK34471967	Vandmanden 24, 9200, Aalborg SV, DK	Erasure of data and decommissioning of hardware	No
B4Restore A/S	DK27719945	Åhave Parkvej 31, 8260, Viby J, DK	Outsourced services for IBM spectrum (TSM) backup services	No

### Approved sub-processors with special terms

The following sub-processors are used for the processing with the special terms listed:

Microsoft Corporation

One Microsoft Way

Redmond

WA 98056

USA

As Microsoft Corporation is located in a third country, the European Commission's Standard Contractual Clauses is used as a valid transfer tool. The European Commission's Standard

Contractual Provisions have thus been entered into by the data processor with Microsoft Corporation on behalf of the data controller.

The European Commission's Standard Contractual Clauses with Microsoft Corporation states that Microsoft Corporation has the right to use and replace additional sub-processors. These processors appear in Microsoft's list of processors and can be found here:

<https://servicetrust.microsoft.com/ViewPage/TrustDocumentsV3?command=Download&downloadType=Document&downloadId=ede6342e-d641-4a9b-9162-7d66025003b0&tab=7f51cb60-3d6c-11e9-b2af-7bb9f5d2d913&docTab=7f51cb60-3d6c-11e9-b2af-7bb9f5d2d913> Subprocessor List (Select "List of subprocessors" and then click on "Microsoft Online Services Subprocessor List").

It further states that Microsoft Corporation will announce 6 months before any new sub-processors are taken into use. This is done by Microsoft updating the list above and the Personal Data Controller must do the following to be notified:

On the "Subcontractor List" page above, select the "Microsoft Subcontractor List for Online Services" link at the bottom of the page. Select "browse documents and resources". Use the arrow to the right to scroll to "subprocessor", then check the box next to "Microsoft Online Services Subprocessor List" and click "Save to Library". Then choose to receive notifications when the specific item is updated, choose to receive emails for updates. Please note that this requires login. Finally select "My Library" under the "More" tab at the top of the screen. Select "Message settings" and enter your preferences and email here.

### Use of Sub-processors when purchasing EG App/Bright

The data controller accepts the use of the below listed sub-processors for the agreed processing activities in connection with the use of EG App/Bright.

In case the sub-processors utilize other sub-processors to deliver the services, these sub-processors can also be found on the list. NAME	ORGANISATION NUMBER/ADDRESS	DESCRIPTION OF DATA PROCESSING	PROCESING OF DATA TO THIRD COUNTRIES (YES/NO) AND LEGAL BASIS	WEBSITE
Bright Energy AB	Box 18 183 21 Täby Sverige Org. no. 556864-8231	Develops and provides a cloud-based mobile app for energy services insights and customer communication	Yes	<a href="https://www.getbright.se/en/frontpage/">HTTPS://WWW.GETBRIGHT.SE/EN/FRONT PAGE/</a>

Sub-processors to Bright Energy AB can be found on Bright's list of sub-processors				

#### Approved sub-processor(s) with special terms

The data processor processes the data controller's personal data with components located outside the data processor's data centres (hereinafter Cloud), and the following is agreed:

The data processor provides a solution to the data controller that includes a Cloud component, the data processor's sub-processor of this Cloud component may store and process the data controller's personal data in accordance with the sub-processor's current standard terms and conditions. These standard terms and conditions apply to the relationship between the data controller and the data processor regarding processing of personal data performed by the sub-processor.

Bright Energy AB are used for the processing with the following special terms listed:

If Bright Energy AB uses sub-processors located in a third country, the European Commission's Standard Contractual Clauses is used as a valid transfer tool. The European Commission's Standard Contractual Clauses with Bright Energy AB states that Bright Energy AB has the right to use and replace additional sub-processors. These processors appear in Bright's list of processors and can be found here:

<https://www.getbright.se/gdpr-subprocessors/>

The data controller can subscribe to Bright Energy AB list of sub-processors by clicking on the link above. Scroll down to the bottom of the page and choose to receive notifications by entering your relevant email and click "subscribe to this page".